



BURNLEY BOROUGH COUNCIL REPORT TO THE FULL COUNCIL

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PORTFOLIO: **RESOURCES AND PERFORMANCE
MANAGEMENT**

EXECUTIVE MEMBER: **COUNCILLOR MOHAMMED ISHTIAQ**

DATE OF REPORT: **22/11/2017**

Progress against our strategic commitments

Strategic commitment	Progress update
<p>PF1- We will embed the partnership with Liberata within the Council's budget, strategic vision and commercial strategy.</p>	<p>In Q2, Liberata achieved all their key performance targets. I would like to congratulate Liberata for being a finalist in seven categories in the North West Contact Centre awards, and for winning a category for best use of social media in Burnley.</p>
<p>PF2- We will adopt Medium Term Financial Strategy that will put the Council on a sustainable financial footing. This strategy will set the framework for preparing annual budgets, ensuring the annual budget strategy is set within the context of the longer term outlook.</p>	<p>In Quarter 2, Full Council approved budget savings of £1.436m to assist in balancing the budgets in 2018/19, 2019/21 and 2020/21.</p> <p>Building on savings approved in 2016 for future years, this multi-year approach shows the Council's commitment to creating a sustainable future and is intended to develop a long-term financially balanced framework for the Council.</p> <p>There is now only a balance of £84k to find for 2018/19, which will be presented to Full Council in February 2018. Making early decisions on savings options allows the authority to plan for the future and puts the Council on the front with regard to financial planning.</p> <p>Work is continuing on financial transformation project work, using greater exploitation of financial systems to improve efficiency and drive performance.</p>

	<p>This project allows budget holders to have greater input and control managing and reporting against their budgets and is linked to greater empowerment for budget holders and greater use of financial systems. Additionally, further automation of the payments system will allow for further efficiencies to be achieved.</p> <p>To ensure that our employees have the necessary skills to continue to develop and work in new or different ways there is a comprehensive learning and development calendar in place for employees at all levels including leadership development, talent management and changes in technology.</p>
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